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APPLICATION OF SOUTHWESTERN § **ELECTRIC POWER COMPANY FOR** § **OF** § **AUTHORITY TO CHANGE RATES ADMINISTRATIVE HEARINGS**

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

NOVEMBER 23, 2020

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Files provided electronically on the PUC Interchange

- OPUC 1-5 Attachment 1.pdf
- Q OPUC_1-9_Attachment_1.xlsx
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- GOPUC_1-15_Attachment_2 xlsx
- OPUC_1-15_Attachment_3_(Calculation_of_SWEPCO_Incentive_Amounts).xlsx
- OPUC_1-15_Attachment_4_(Revised_Summary_of_Annual_Incentives).xlsx
- OPUC_1-15_Attachment_5_(Calculation_of_SWEPCO_Incentive_Amounts_Revised).xlsx
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- OPUC 1-18 Attachment 2.pdf
- OPUC_1-18_Attachment_3.pdf
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SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-1:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, pages 5 and 6. Please provide copies of any documentation that relates to discussions, presentations or other communications among the four owners of the Dolet Hills Power Station ("Dolet Hills") concerning the retirement of the plant. Please also include native copies of any analyses performed as well as copies of any presentation materials.

Response No. OPUC 1-1:

Please refer to the response provided for question TIEC 1-17.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-2:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, pages 6 and 7, and the attached workpapers. Please provide copies of any documentation that relates to discussions, presentations or other communications related to the \$140 million capital investment in the Oxbow Mining area. Please also include documentation that shows the need for the Oxbow Mining upgrade for reliable delivery of lignite to Dolet Hills or for extending the useful life of the power station.

Response No. OPUC 1-2:

Dolet Hills Lignite Company did not incur \$140 million of capital investment to upgrade delivery of lignite.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-3:

Please refer to the Direct Testimony of Mr. Thomas P. Brice. Please provide the docket numbers for all proceedings held before the Arkansas Public Service Commission concerning the retirement of Dolet Hills. Please include in your response the retirement date approved by the Arkansas Public Service Commission.

Response No. OPUC 1-3:

There have been no proceedings with the Arkansas Public Service Commission concerning a formal retirement date of Dolet Hills.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-4:

Please refer to the Direct Testimony of Mr. Thomas P. Brice. Please provide the docket numbers for all proceedings held before the Louisiana Public Service Commission concerning the retirement of Dolet Hills. Please include in your response the retirement date approved by the Louisiana Public Service Commission.

Response No. OPUC 1-4:

The LPSC has not yet approved a retirement date; however, docket U-35753 is currently pending with the LPSC concerning the retirement of the Dolet Hills mine.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-5:

Please refer to the workpapers of Mr. Thomas P. Brice, page 8. Please provide a copy of the Integrated Resource Plan referred to in Mr. Brice's workpapers which include a copy of the Direct Testimony of Mark A. Becker filed before the Louisiana Public Service Commission, October 6, 2020.

Response No. OPUC 1-5:

Please see OPUC 1-5 Attachment 1 for the Integrated Resource Plan.

OPUC 1-5 Attachment 1 responsive to this request is voluminous and is provided separately on the PUC Interchange.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-6:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, page 6. Please provide a detailed explanation of the force majeure events of 2017 and 2018 as they relate to the useful life of Dolet Hills and the associated mining operations.

Response No. OPUC 1-6:

The force majeure events were not related to the useful life of the Dolet Hills plant or the mining operations. In 2019, SWEPCO reduced operations to offset increases in lignite production costs and later determined the economically recoverable lignite reserves were depleted. In 2017 Tropical Storm Cindy impacted both the T and U areas of the Oxbow mine. Later that year in August 2017 the event was declared a Miner Force Majeure. Before Dolet Hills Lignite Company (DHLC) could resume normal mining operations, Hurricane Harvey impacted the mine and caused additional flooding throughout the mine area. The Miner Force Majeure was terminated on December 18, 2017. On March 1, 2018, DHLC declared another Miner Force Majeure following excessive rainfall occurring from February 21st through February 25. The Force Majeure was terminated April 14, 2018.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-7:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, page 6. Please provide copies of all studies and related analyses in native format that support Mr. Brice's statement that SWEPCO determined early in 2020 that the economically recoverable reserves were depleted and that mining activities should cease and the plant be retired by the end of 2021.

Response No. OPUC 1-7:

Please refer to the response provided for TIEC 1-17.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-8:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, page 6. Please provide copies of all studies and related analyses in native format that were conducted between 2015 and the most recent study concerning the continued operations of Dolet Hills and the need for continued operations of the Dolet Hills Mining Company.

Response No. OPUC 1-8:

Please refer to the response provided for TIEC 1-17 for the most recent analysis. For prior analyses and studies, please refer to OPUC 1-8 CONFIDENTIAL Attachment 1, OPUC 1-8 CONFIDENTIAL Attachment 2, and OPUC 1-8 HIGHLY SENSITIVE Attachment 3.

OPUC 1-8 Attachments 1 and 2 responsive to this request are CONFIDENTIAL MATERIAL and OPUC 1-8 Attachment 3 is HIGHLY SENSITIVE PROTECTED MATERIAL under the terms of the Protective Order. Due to current restrictions associated with COVID-19, this information is being provided electronically and a secure login to access the information will be provided upon request to individuals who have signed the Protective Order Certification.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-9:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, page 7. Please provide the monthly accounting entries made by SWEPCO showing the accumulated balance of the protected excess deferred income taxes from January 2018 to the most recent monthly information available. Please include in your response the total amount of protected excess deferred income taxes referenced as being used to offset the accelerated recovery of Dolet Hills.

Response No. OPUC 1-9:

Please see OPUC 1-9 Attachment 1, provided electronically on the PUC Interchange, for the monthly accounting entries for the amortization of protected excess deferred income taxes. A Texas jurisdictional balance of protected and unprotected excess of \$30,408,645 is being proposed to offset the recovery of Dolet Hills as indicated on Exhibit MAB-4. Of this total, \$7,408,575 relates to protected excess ADFIT.

Prepared By: Jessica M. Criss Title: Tax Analyst Prin

Sponsored By: Thomas P. Brice Title: VP Regulatory & Finance

Sponsored By: David A. Hodgson Title: Tax Acctg & Reg Support Mgr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-10:

Please refer to the Direct Testimony of Mr. Thomas P. Brice, page 7. Please provide the monthly accounting entries made by SWEPCO showing the accumulated balance of the unprotected excess deferred income taxes from January 2018 to the most recent monthly information available. Please include in your response the account numbers used to record the monthly amortization, and the total amount of unprotected excess deferred income taxes referenced as being used to offset the accelerated recovery of Dolet Hills.

Response No. OPUC 1-10:

The unprotected excess deferred income taxes have not been amortized by SWEPCO for its Texas jurisdiction as the Commission ordered that excess resulting from the reduction in the federal income tax rate would be addressed in the Company's next base-rate case. As discussed in the Direct Testimony of Mr. Brice, the unamortized balance of unprotected excess ADFIT is being proposed to offset the impact of the Dolet Hills Power Station. A Texas jurisdictional balance of protected and unprotected excess of \$30,408,645 is being proposed to offset the recovery of Dolet Hills as indicated on Exhibit MAB-4. Of this total, \$23,000,070 relates to the balance of unprotected excess ADFIT.

Prepared By: Jessica M. Criss Title: Tax Analyst Prin

Sponsored By: Thomas P. Brice Title: VP Regulatory & Finance

Sponsored By: David A. Hodgson Title: Tax Acctg & Reg Support Mgr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-11:

Please refer to the workpapers of Mr. Thomas P. Brice, page 5. Please provide copies of the PLEXOS® studies referred to in Mr. Brice's workpapers.

Response No. OPUC 1-11:

See OPUC 1-11 HIGHLY SENSITIVE Attachments 1 and 2 for recent analysis.

OPUC 1-11 HIGHLY SENSITIVE Attachments 1 and 2 responsive to this request are HIGHLY SENSITIVE PROTECTED MATERIAL under the terms of the Protective Order. Due to current restrictions associated with COVID-19, this information is being provided electronically and a secure login to access the information will be provided upon request to individuals who have signed the Protective Order Certification.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-12:

Please refer to the Direct Testimony of Mr. Thomas P. Brice. Please provide copies of all communications between SWEPCO or any entity related to SWEPCO and the Sierra Club concerning Dolet Hills. Please provide this information for the period of 2016 to the date of the filing of this application.

Response No. OPUC 1-12:

Sierra Club was a party to the settlement agreement resolving the Arkansas Public Service Commission (APSC) Docket 19-008-U. A copy of the unredacted settlement agreement is provided on the APSC website via the link below under the docket number for the case. http://www.apscservices.info/EFilings/Docket_Search_Documents.asp?Docket=19-008-U&DocNumVal=301

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-13:

Please refer to the Direct Testimony of Ms. Ferry-Nelson, page 15. Please provide a schedule that shows the direct legal expenses billed by American Electric Power Service Corporation's ("AEPSC") Legal Department to SWEPCO that relate only to the Texas jurisdiction. Please provide this information by month for the period January 2017 through the end of the test year. Please also include a docket number where applicable and a description of the direct legal services provided by AEPSC.

Response No. OPUC 1-13:

Please refer to pages 4 and 5 of Ms. Ferry-Nelson's testimony for the descriptions of legal services provided by AEPSC. Please also refer to attachment OPUC 1-13 Attachment 1, provided electronically on the PUC Interchange, for the requested schedule and corresponding dockets.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

Sponsored By: Lynn M. Ferry-Nelson Title: Dir Regulatory Svcs

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-14:

Please refer to the Direct Testimony of Ms. Ferry-Nelson, page 23. Please provide a schedule that shows the direct regulatory services expenses billed by AEPSC's Regulatory Services Department to SWEPCO that relate only to the Texas jurisdiction. Please provide this information by month for the period January 2017 through the end of the test year. Please also include a docket number where applicable and a description of the direct regulatory services provided by AEPSC.

Response No. OPUC 1-14:

Please refer to pages 17 and 18 of Ms. Ferry-Nelson's testimony for the descriptions of regulatory services provided by AEPSC. Please also refer to attachment OPUC 1-13 Attachment 1 for the requested schedule and corresponding dockets.

Prepared By: Christopher N. Martel Title: Regulatory Consultant Sr

Sponsored By: Lynn M. Ferry-Nelson Title: Dir Regulatory Svcs

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-15:

Please refer to the Direct Testimony of Mr. Michael A. Baird, page 22. Please provide the underlying computation and supporting documentation for each of the numbers included in the Annual Incentive Plan Chart and the Long-Term Incentive Plan chart on page 22 of Mr. Baird's Direct Testimony.

Response No. OPUC 1-15:

Please refer to OPUC 1-15 Attachments 1 & 2 for underlying computation and supporting documentation for AEPSC amounts and OPUC 1-15 Attachment 3 for the underlying calculation and supporting documentation for SWEPCO amounts included on page 22 of Mr. Baird's Direct Testimony. An error in the business unit financial based goal percentage for the Distribution annual incentive plan has been discovered which resulted in a change in the amounts reported in the Annual Incentive Plan Chart on page 22 of Mr. Baird's Direct Testimony. Please see OPUC 1-15 Attachment 4 for the updated chart and OPUC 1-15 Attachments 5 and 6 for the underlying computation and supporting documentation for the SWEPCO and AEPSC amount respectively.

All attachments responsive to this request are provided electronically on the PUC Interchange.

Prepared By: Frances K. Bourland Title: Regulatory Acctg Case Mgr

Sponsored By: Michael A. Baird Title: Mng Dir Acetng Policy & Rsrch

Sponsored By: Brian J. Frantz Title: Dir Accounting

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-16:

Please refer to the Direct Testimony of Mr. Michael A. Baird, pages 14-17. Please provide a schedule that details the annual net periodic costs as determined by an actuarial study for both pension and other post-employment benefits for the period 1987 to the present. Please include the total amount of the monies deposited annually into each of the separate funds for the same period.

Response No. OPUC 1-16:

See OPUC 1-16 Attachment 1. Per agreement, SWEPCO is providing total company Pension and OPEB expense and payments since the last rate case which covers annual periods 2016-2020.

Prepared By: Michael A. Baird Title: Mng Dir Acetng Policy & Rsrch

Sponsored By: Michael A. Baird Title: Mng Dir Acetng Policy & Rsrch

SWEPCo Annual OPEB/Pension Expense and Payments 2016-2020

	2016	2017	2018	2019	2020
OPEB CONTRIBUTION			2,681,291		
OPEB ACTUARIAL EXPENSE	5,462,835	4,741,000	7,260,696	5,889,982	7,753,163
PENSION CONTRIBUTION	8,342,000	8,890,000			
PENSION ACTUARIAL EXPENSE	(9,058,916)	(8,858,583)	(8,115,758)	(6,594,340)	(9,999,361)

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-17:

Please refer to the Direct Testimony of Mr. Michael A. Baird. Please provide both the level of pension expense and other post-employment benefit expense that was included in the current rates charged to Texas customers resulting from the Company's last base rate case. Please include in your response the date of the actuarial studies which supported these levels of expense.

Response No. OPUC 1-17:

Total pension cost was \$8,994,538 of which \$6,576,731 was included as expense in Docket No. 46449.

Total post employment benefit expense was a negative cost of \$5,462,835 of which a negative \$3,994,379 was included as expense in Docket No. 46449.

These were based on 2016 actuarial Studies.

Prepared By: Randall W. Hamlett Title: Dir Regulatory Acctg Svcs

Sponsored By: Michael A. Baird Title: Mng Dir Acetng Policy & Rsrch

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-18:

Please refer to the Direct Testimony of Mr. Andrew Carlin, page 6. Please provide a copy of the Annual Incentive Plan and Long-Term Incentive Plan that was in effect during the test year. Please include in your response a description of any changes to these plans that have occurred since the Company's last base rate case and for what period such changes applied.

Response No. OPUC 1-18:

Please see OPUC 1-18 Attachment 1 for the 2019 annual incentive plan and applicable goals.

Please see OPUC 1-18 Attachment 2 for the 2020 annual incentive plan and applicable goals.

Please see OPUC 1-18 Attachment 3 for the 2015 Long-Term Incentive Plan, under which all performance unit and restricted stock unit (RSU) awards were granted in 2019 and 2020. This attachment also includes the performance unit goals and both performance unit and RSU award agreements for the requested years.

The only substantial change to the annual incentive plans since the last base case was a temporary (one-year only) elimination of the 2020 STI safety, compliance and strategic initiative components of the 2020 funding measures in favor of 100% AEP Operating EPS due to the uncertain economic impact of COVID -19.

The only substantial change to the long term incentive plan since the last base case was the introduction of a non-emitting generating capacity measure with a 10% weight for the 2020-2022 performance units.

In addition to the above more substantial changes, adjustments and changes were made to various measures and weights each year to encourage continuous improvement and the strategic focus for each year.

The attachments responsive to this request are voluminous and are provided separately on the PUC Interchange.

Prepared By: Anthony J. Sutor Title: Regulatory Consultant Prin

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-19:

Please refer to the Direct Testimony of Mr. Andrew Carlin, pages 30-31. Please provide a schedule in Microsoft Excel format that details the following information for each SWEPCO employee eligible to receive an annual incentive plan award during the test year: a. Date of award,

- b. Total compensation on which any short-term incentive ("STI") compensation was based,
- c. Amount of STI compensation awarded,
- d. Target percentage for STI incentive compensation, and
- e. Applicable organization or business unit to determine performance.

Response No. OPUC 1-19:

Please see OPUC 1-19 HIGHLY SENSITIVE Attachment 1 for the requested information.

1. OPUC 1-19 HIGHLY SENSITIVE Attachment 1 responsive to this request is HIGHLY SENSITIVE PROTECTED MATERIAL under the terms of the Protective Order. Due to current restrictions associated with COVID-19, this information is being provided electronically and a secure login to access the information will be provided upon request to individuals who have signed the Protective Order Certification.

Prepared By: Anthony J. Sutor Title: Regulatory Consultant Prin

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-20:

Please refer to the Direct Testimony of Mr. Andrew Carlin, pages 30-31. Please provide a schedule in Microsoft Excel format that details the following information for each AEPSC employee eligible to receive an annual incentive plan award during the test year:

- a. Date of award,
- b. Total compensation on which any short-term incentive ("STI") compensation was based,
- c. Amount of STI compensation awarded,
- d. Target percentage for STI incentive compensation, and
- e. Applicable organization or business unit for measuring performance.

Response No. OPUC 1-20:

Please see OPUC 1-19 HIGHLY SENSITIVE Attachment 1, which includes both the SWEPCO and AEPSC portions of this request.

Prepared By: Anthony J. Sutor Title: Regulatory Consultant Prin

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-21:

Please refer to the Direct Testimony of Mr. Andrew Carlin, page 31. Please provide the performance measures used during the test year for each of the organizations or business units that were used to determine employee performance for purposes of receiving an annual incentive plan award. Please provide these same performance measures for the calendar years 2016, 2017, 2018 and 2019.

Response No. OPUC 1-21:

Please see OPUC 1-21 Attachment 1 for the STI performance measures used for the requested years.

Prepared By: Anthony J. Sutor Title: Regulatory Consultant Prin

			2	020 Short-Te	rm Incentive	Plans	
Focus Area	Metrics	SWEPCO	Regulated Generation	Transmission	AEPSC Staff ¹	E.C. Scorecard	Company- Wide Funding Measures
rocus Area	AEP Operating Earnings per Share	SWEITED	Generation	1141131111331011	ALI SC Stail	70 0%	
ompany Earnings	B U or OpCo Net Income / Earnings	20 0%		20 0%	12 3%		,,,,,
	Capital Project Schedule Adherence		5 0%				
ost Containment							
	O&M Improvement			5 0%			
Expense	EFOR _v		5 0%				
Containment	EFORd		5 0%				
	Fuel Cost Recovery		5 0%				
	Quality of Service SAIDI	5 0%		5 0%			
	CMI improvement	2 5%					
	Quality of Service J D Power Quality & Reliability (PQR)	7 5%					
	Quality of Service J D Power Communications	7 5%					
	Reliability Workplan	10 0%					
	Proactive SAIDI - Targeted Capital work Projects directed						
ustomer Service	toward future SAIDI Reduciton			5 0%			
	Hard SAIDI Target - Combined T&D SAIDI, Total AEP Target						
	Service Quality & Customer Satisfaction Initiatives			20 0%			
	Generation Fleet Transition		15 0%				
	Innovation Target		10 0%				
	Maximo Strategy		3 0%				
	Zero Harm zero employee fatalities - CAPS AEP SAFETY SCORE						
	AT 100%	X	X	X	X		
	Zero Harm zero contractor fatalities - CAPS AEP SAFETY						
	SCORE AT 100%	X	X	X	X		
	DART Rate (Employee & Contractors combined)	5 0%	10 0%	5 0%			
Safatu	TRIR Rate Employee & Contractor			5 0%			
Salety	Proactive Safety Event Review and Sharing	4 0%	4 0%	4 0%			
Safety	Proactive Safety Site Inspection Program	4 0%	4 0%	4 0%			
	Proactive Safety CORE visits	4 0%	2 0%				
	Targeted Core Visit Assessment		3 0%				
	Proactive Safety Contractor Safety Management	4 0%	4 0%				
	Proactive Safety Good Catch Program	4 0%	3 0%	4 0%			
	Strategic Operational Excellence OpCo Workplan	12 5%	2.00/				
	Diversity Associate hills and over	2 5%	2 0%				
	Accountability Index	2 5% 5 0%	5 0%				
Other	C100 Line Mechanic Recruitment Model Transmission Business Expansion - Plant in Service	5 0%		5 0%			
Other	NERC Compliance (Repeat Event Reduction)			5 0%			
	Environmental Event Recordable Reduction		10.0%				
	Equipement Failure		5 0%				
	Misoperations		3 370	5 0%			
otal Weight	*	100.0%	100.0%		Not Applicable	70.0%	70.09
	Average Operating Performace Score (AOPS)	The overall scor	e for these gro			the average over	all score
Modifier	- · · · · · · · · · · · · · · · · · · ·	The normalized					

AEPSC staff receive the Average Operating Performance Score (AOPS), which is the target weighted average score for all operating group plans. The target weighted average weight has been calculated and provided for company earnings measures, other than the funding measures

² Consistent with the direct testimony of Mr. Andrew Carlin (p. 31, line 15 through p. 32, line 2), the funding measures for 2020 have been adjusted to reflect the companies' historical practice (70% financial funding measures), rather than the 100% financial funding measures currently in place for 2020 due to a one-time change for 2020 only made in response to the uncertain economic impact of COVID-19

Company Earnings B U or Op Op B U or Op	Co ROE oject Schedule Adherence e Efficiency Gains Service SAIDI Service Proactive SAIDI Improvement Service Proactive SAIDI Improvement Service JD Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement agement a zero employee fatalities - CAPS AEP SAFETY SCORE i zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) inprovement	\$ 0% \$ 0% \$ 0% \$ 0% \$ 0% \$ 0% \$ 0%	Distribution Asset Mgmt & Support Services 5 0% 5 0% 5 0% 10 0% 10 0% 5 0%	2019 Sho Regulated Generation 7 0% 10 0% 5 0% 5 0% 3 0% 3 0%	Transmission 10 0% 5 0% 5 0% 5 0%	AEPSC Staff ¹ 7 0%	E C Scorecard 70 0% 4 0% 1 0% 1 0% 1 0%	Company- Wide Funding Measures 70 0 4 0 1 0 1 0 1 0
AEP Opera B U or Op B U or Op B U or Op Sustainable Expense Containment Expense Containment Expense Containment Expense Containment Cost Containment Expense Containment Expense Containment Expense Coulity of Quality of Quality of Reliability Proactive S Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive S Expense Expens	ating Earnings per Share Co Net Income / Earnings Co ROE Opect Schedule Adherence e Efficiency Gains Service SAIDI Service Proactive SAIDI Improvement Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology siset Management agement I zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% I (Employee & Contractors combined) Inprovement	\$ 0% \$ 0% \$ 0% \$ 0% \$ 0% \$ 0% \$ 0%	Support & Support Services 5 0% 5 0% 5 0% 10 0% 10 0%	Generation 7 0% 10 0% 5 0% 5 0% 3 0%	10 0% 5 0% 5 0% 5 0%		70 0% 4 0% 1 0% 1 0% 1 0%	## Wide Funding Measures ## 70 0 ## 4 0 ## 1 0 ##
AEP Opera B U or Op B U or Op B U or Op Sustainable Expense Containment Expense Containment Expense Containment Expense Containment Cost Containment Expense Containment Expense Containment Expense Coulity of Quality of Quality of Reliability Proactive S Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive S Expense Expens	ating Earnings per Share Co Net Income / Earnings Co ROE Opect Schedule Adherence e Efficiency Gains Service SAIDI Service Proactive SAIDI Improvement Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology siset Management agement I zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% I (Employee & Contractors combined) Inprovement	5 0% 5 0% 5 0% 5 0% 10 0% 5 0%	5 0% 5 0% 5 0% 5 0% 10 0% 5 0%	7 0% 10 0% 5 0% 5 0%	10 0% 5 0% 5 0% 5 0%		70 0% 4 0% 1 0% 1 0% 1 0%	10 10 10 10
Company Earnings B U or Op B U or Op B U or Op B U or Op Dutility Investment Expense Containment Expense Containment Expense Containment Expense Containment Expense Containment Expense EFOR, Quality of Quality of Quality of Reliability Proactive S toward fut Customer Service Hard SAID Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm AT 107% Zero Harm SCORE AT DART Rate Proactive Severity In TRIR Rate Proactive Service Servi	Co Net Income / Earnings Co ROE Opect Schedule Adherence e Efficiency Gains Service SAIDI Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology isset Management in zero employee fatalities - CAPS AEP SAFETY SCORE in zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) inprovement	5 0% 5 0% 5 0% 10 0% 5 0% 5 0%	5 0% 5 0% 5 0% 10 0% 10 0%	10 0% 5 0% 5 0% 5 0%	5 0% 5 0% 5 0%	7 0%	1 0% 1 0% 1 0% 1 0%	10 10 10
Expense Containment Quality of Quality of Quality of Reliability Proactive Stoward fut Customer Service Customer Service Hard SAID Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Severity in TRIR Rate Proactive Severity in TRIR Rate Proactive Severity in Strategic Cemployee Expense Containment Contained Strategic Cemployee Diversity Future of Nature 10 Proactive Strategic Cemployee Diversity Future 10 Proactive Strategic	Service SAIDI Service SAIDI Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology set Management agement agement agree contractor fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)	5 0% 5 0% 10 0% 5 0%	5 0% 5 0% 10 0% 5 0% 10 0%	10 0% 5 0% 5 0% 5 0%	5 0% 5 0%		1 0% 1 0% 1 0% 1 0%	10 10 10
Sustainable Sustainable Expense Containment EFOR ₄ Containment EFOR ₄ Quality of Quality of Quality of Quality of Quality of Reliability Proactive Sustainable Effective Sustainable Effective Sustainable Effective Sustainable Efforts Sustainab	Service SAIDI Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management aggement 1 zero employee fatalities - CAPS AEP SAFETY SCORE 1 zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)	5 0% 10 0% 5 0% 10 0%	5 0% 10 0% 5 0% 10 0%	10 0% 5 0% 5 0% 5 0%	5 0% 5 0%		1 0% 1 0% 1 0% 1 0%	10 10 10
Expense Containment EFOR, EFOR, EFOR, EFOR, EFOR, EFOR, EFOR, EFOR, EFOR, Quality of Quality of Reliability Proactive 5 Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive 5 Proactive 6 Proactive 6 Proactive 6 Proactive 6 Proactive 6 Proactive 6 Proactive 7 Extrategic C Employee Diversity Future of N	Service SAIDI Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement 1 Zero employee fatalities - CAPS AEP SAFETY SCORE 1 Zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)	5 0% 10 0% 5 0% 10 0%	5 0% 10 0% 5 0% 10 0%	5 0% 5 0% 5 0%	5 0% 5 0%		1 0% 1 0% 1 0% 1 0%	10 10 10
Expense Containment EFOR _v EFOR _d Quality of Quality of Quality of Quality of Quality of Reliability Proactive ! Customer Service Hard SAIDI Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive !	Service SAIDI Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement 1 Zero employee fatalities - CAPS AEP SAFETY SCORE 1 Zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)	5 0% 10 0% 5 0% 10 0%	5 0% 10 0% 5 0% 10 0%	5 0% 5 0% 5 0%	5 0% 5 0%		1 0% 1 0% 1 0% 1 0%	10 10 10
Containment EFOR _a Quality of Quality of Quality of Reliability Proactive toward fut Hard SAID! Customer Service Customer Service Hard SAID! Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive toward fut Proactive toward fut Strategic C Employee Diversity Future of N	Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology set Management agement a zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) inprovement	10 0% 5 0% 10 0%	10 0% 5 0% 10 0%	5 0% 5 0% 3 0%	5 0%		1 0% 1 0% 1 0%	10
Quality of Quality of Quality of Quality of Quality of Reliability Proactive Strategic Customer Service Customer Service Hard SAID Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Severity In TRIR Rate Proactive Severity in Strategic Cemployee Strategic Cemployee Diversity Future of Management of Strategic Cemployee Diversity Futu	Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology set Management agement a zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) inprovement	10 0% 5 0% 10 0%	10 0% 5 0% 10 0%	5 0% 3 0%	5 0%		1 0% 1 0% 1 0%	10
Quality of Quality of Quality of Reliability Proactive 1 toward fut Hard SAIDI Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive 1 Proactive 1 Proactive 2 Proactive 2 Proactive 5 Proactive 5 Proactive 6 Proactive 7 Proactive 6 Proactive 6 Proactive 7 Strategic C Employee Diversity Future of Market Page 1 Proactive 9 Pr	Service Proactive SAIDI Improvement Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology set Management agement a zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) inprovement	10 0% 5 0% 10 0%	10 0% 5 0% 10 0%	3 0%	5 0%		1 0% 1 0% 1 0%	10
Quality of Quality of Reliability Proactive 1 Customer Service Hard SAID Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive 1 Proactive 1 Proactive 9 Proactive 9 Proactive 9 Strategic C Employee Diversity Future of V	Service Easy to do Business With Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management aggement I zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% I (Employee & Contractors combined) inprovement	5 0% 10 0%	5 0% 10 0%	3 0%	5 0%		1 0%	10
Quality of Reliability Proactive 2: Customer Service Hard SAIDI Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive 1: Proactive 2: Proactive 3: Proactive 2: Proactive 3: Proactive 3: Proactive 4: Proactive 3: Proactive 4: Proactive 5: Proactive 5	Service J D Power Customer Satisfaction Workplan SAIDI - Targeted Capital work Projects directed ture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology isset Management in zero employee fatalities - CAPS AEP SAFETY SCORE in zero contractor fatalities - CAPS AEP SAFETY 100% I (Employee & Contractors combined) inprovement	5 0% 10 0%	5 0% 10 0%	3 0%	5 0%		1 0%	10
Reliability Proactive 1 Customer Service Hard SAIDi Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Severity in TRIR Rate Proactive 1 Proactive 2 Proactive 2 Proactive 2 Proactive 2 Employee Employee Diversity Future of V	Workplan SAIDI - Targeted Capital work Projects directed sture SAIDI Reduciton I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement 12 zero employee fatalities - CAPS AEP SAFETY SCORE 12 zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)	5 0%	10 0%	3 0%	5 0%			
Customer Service Hard SAID Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive ! Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	ture SAIDI Reduction I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management aggement aggement agement agero employee fatalities - CAPS AEP SAFETY SCORE agero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) approvement		, E. nez	3 0%	5 0%		x	х
Customer Service Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive ! Proactive ! Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	I Target - Combined T&D SAIDI, Total AEP Target Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement I zero employee fatalities - CAPS AEP SAFETY SCORE I zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) inprovement		, E. nez	3 0%	5 0%		×	x
Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement 1 zero employee fatalities - CAPS AEP SAFETY SCORE 1 zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)		, c.ne/,	3 0%			×	Х
Customer Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Severity In TRIR Rate Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	Focus Service Quality & Customer Satisfaction Deploy High-Value Technology sset Management agement 1 zero employee fatalities - CAPS AEP SAFETY SCORE 1 zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)		, ,	3 0%			×	x
Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	Deploy High-Value Technology sset Management agement zero employee fatalities - CAPS AEP SAFETY SCORE zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)		, ,	3 0%	5 0%		x	x
Develop & Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	Deploy High-Value Technology sset Management agement zero employee fatalities - CAPS AEP SAFETY SCORE zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined)		, ,	3 0%			x	x
Work & As Asset Man Zero Harm AT 100% Zero Harm SCORE AT DART Rate Severity in TRIR Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	set Management agement recomployee fatalities - CAPS AEP SAFETY SCORE recomployee fatalities - CAPS AEP SAFETY recomployee Remployee & Contractors combined) reprovement		, , , , , , , , , , , , , , , , , , , ,	3 0%			×	x
Zero Harm AT 100% Zero Harm SCORE AT DART Rate Severity In TRIR Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	zero employee fatalities - CAPS AEP SAFETY SCORE zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) provement		1	3 0%			Х	×
AT 100% Zero Harm SCORE AT DART Rate Severity In TRIR Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	zero contractor fatalities - CAPS AEP SAFETY 100% (Employee & Contractors combined) provement		, 5.0%				x	х
Zero Harm SCORE AT DART Rate Severity in TRIR Rate Proactive: Proactive: Proactive: Proactive: Strategic C Employee Diversity Future of V	100% (Employee & Contractors combined) nprovement		5.0%				Х	Х
SCORE AT DART Rate Safety Safety Proactive: Proactive: Proactive: Proactive: Proactive: Proactive: Proactive: Proactive: Proactive: Strategic C Employee Diversity Future of V	100% (Employee & Contractors combined) nprovement		5 0%					
Safety Safety TRIR Rate Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	(Employee & Contractors combined) nprovement		5.0%				×	Х
Safety TRIR Rate Proactive ! Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	nprovement			5 0%	5 0%		x 5 0%	
TRIR Rate Proactive ! Proactive ! Proactive ! Proactive ! Proactive ! Proactive ! Strategic C Employee Diversity Future of V	•		3 0,0	3 070	3 070		3 0%	3 0
Proactive S Proactive S Proactive S Strategic C Employee Diversity Future of V	Employee & Contractor	5 0%	5 0%	5 0%	5 0%			
Proactive S Proactive S Proactive S Strategic C Employee Diversity Future of V	Safety Event Review and Sharing	4 0%	4 0%	4 0%	4 0%			
Proactive S Proactive Strategic C Employee Diversity Future of V	Safety Site Inspection Program	4 0%	4 0%	4 0%	4 0%			
Proactive Strategic C Employee Diversity Future of V	Safety CORE visits	4 0%	4 0%	4 0%	4 0%			
Strategic C Employee Diversity Future of V	Safety Contractor Safety Management	4 0%	4 0%	4 0%	4 0%			
Employee Diversity Future of V	Safety Good Catch Program Operational Excellence OpCo Workplan	4 0%	4 0%	4 0%	4 0%			
Diversity Future of \	Culture Survey	20 0%					1 0%	10
							1 0%	10
Grid Mode	Work						1 0%	10
	ernization		7 5%					
	on Business Expansion - Plant in Service				10 0%		2 0%	2 (
	on Business Expansion - Capital Investment				10 0%		2 0%	2 (
	es/Energy Solutions Portfolio Growth						2 0%	2 (
	Renewables Targeted Regulated Renewables						2 0% 1 0%	2 C 1 C
	pliance (Repeat Event Reduction)				2 5%		1 0%	10
	pliance - Notice of Violation (NOV) Factor			10 0%	2 370		1 0/0	10
	ental Stewardship			4 0%			1 0%	10
Environme	ental Event Recordable Reduction			10 0%				
	Cost Recovery			8 0%				
	Power Pool (SPP) G&T - RFP and regulatory application				5 0%			
	rtics Business Cases for Efficiencies across Distribution	1	5 0%					
·	nentation Project on Strategic Initiatives		7 5%		5 0%			
Culture Ac	-	2 5%	2 5%		2 5%			
	Implement New Training Programs Technical &	2 370	23/0		23/0			
Field	Oretribution Lineman Training	2.501	2.50:		5 0%			
otal Weight	Distribution Lineman Training	2 5% 100.0%	2 5% 100.0%	100.0%	100.0%	Not Applicable	100.0%	100.0
	parating Barforman Capra (ACDS)					y the average over		100.0
Modifier	perating Performace Score (AOPS)					, average ove		erall award

¹ AEPSC staff receive the Average Operating Performance Score (AOPS), which is the target weighted average score for all operating group plans. The target weighted average weight has been calculated and provided for company earnings measures, other than the funding measures

	Incentive Co	mpensation	Performanc	e Measures	& Weights				
	<u> </u>			201	L8 Short-Te	rm Incentive	Plans		
		emenco	Chief Customer	Regulated	Commercial Operations Trading &		AEPSC Staff ¹	E C Scorecard	Company- Wide Funding
Focus Area	Metrics	SWEPCO	Officer Group	Generation	Marketing	Transmission	AEPSC Statt	70 0%	Measures 70 0%
Company Earnings	AEP Operating Earnings per Share B. U. or OpCo Net Income / Earnings	10 0%				20 0%	11 1%		70 0%
Utility Investment	Capital Project Schedule Adherence	10 070		5 0%		20 0,0	111/	•	
	Enabling Capital Excellence (SCPP Adherence)			5 0%					
	Continuous Improvement O&M Reduction	5 0%		8 0%					
	EFOR _v			5 0%					
Expense	EFOR _d			5 0%					
Containment	Customer Value			3 0%					
	Flexible Spend O&M			5 0%					
	Trading & Marketing Book Margin				100 0%				
	Quality of Service SAIDI	5 0%	5 0%					3 0%	3 0%
	Quality of Service J D Power Customer Satisfaction	5 0%	5 0%					3 0%	3.0%
	Customer Effort Score		5 0%						
	Cust Exp Work Plan - OpCo Projects	5 0%	15 0%						
Customer Service	System-Wide Customer Experience Work Plan	5 0%							
customer service	Continuous Improvement Distribution Work and Resource								
	Plan Development	5 0%							
	Competitive Business & Customer Growth					5 0%			
	Develop & Deploy High-Value Technology			3 0%		5 0%			
	Asset Management			5 0%					
	DART Rate (Employee & Contractors combined)	10 0%	10 0%	10 0%		10 0%		6 0%	6 0%
	Fatality Measure							2 0%	2 0%
	Proactive Safety High Severity Events	4 0%	4 0%	4 0%		4 0%			
•	Proactive Safety Site Inspection Program	4 0%		4 0%		4 0%			
	Proactive Safety CORE visits	4 0%		4 0%		4 0%			
	Proactive Safety Contractor Safety Management	4 0%	4 0%	4 0%		4 0%			
	Proactive Safety Good Catch Program	4 0%	4 0%	4 0%		4 0%			
	Regulatory, Technology or New Products/Services Execution	10 0%	10 0%						
	Employee Culture Survey	5 0%	5.0%					1 0%	1 0%
	Diversity							1 0%	1 0%
	Future of Work		5 0%					2 0%	2 0%
	Grid Modernization - OPCo's asset investment measures	5.0%	5 0%					2 0%	2 0%
	Transmission Business Expansion - Plant in Service					15 0%		1 5%	1 5%
	Transmission Business Expansion - Capital Investment					15 0%		1 5%	1 5%
Other	AEP Renewables - Capital on existing projects that reach COD								
Other	and Signed Capital Commitments							2 0%	2 0%
	Regulated Renewables		5 0%					3 0%	3 0%
	NERC Compliance			5 0%		5 0%		1 0%	1 0%
	Environmental Stewardship			3 0%		5 0%		1 0%	1 0%
	Environmental Event Recordable Reduction			10 0%					
	Regulated Cost Recovery			5 0%					
	Economic Development OpCo Work Plan	_	5 0%						
	Economic Development OpCo Net Revenue	10 0%	5 0%						
	Lean Management System (ILMS events)			3 0%					
Total Weight	(4006)	100.0%		100.0%	100.0%		Not Applicable	100.0%	100.0%
	Average Operating Performace Score (AOPS)		_	-	-	by the average of			
Modifier					plied by the fur	nding score so th	at the sum of the	overall award po	ol for all groups
	Company-Wide Funding Score	equals the actu	al overall fundir	g					

AEPSC staff receive the Average Operating Performance Score (AOPS), which is the target weighted average score for all operating group plans. The target weighted average weight has been calculated and provided for company earnings measures, other than the funding measures

	· · · · · · · · · · · · · · · · · · ·								
				20		m Incentive I	Plans		
Focus Area	Metrics	SWEPCO	Customer & Distribution Services	Regulated Generation	Commercial Operations Trading & Marketing	Transmission	AEPSC Staff ¹	E C Scorecard	Company-Wid Funding Measures
rocus Area	AEP Operating Earnings per Share	3441.00	Services	Generation	Warkering	- i atisinission	ALFSCSIAII	70 0%	70 0
Company Earnings	B U or OpCo Net Income / Earnings	10 0%				10 0%	7 8%		
	OpCo Score Roll-Up (Net Income)		7 5%	* ***					
Jtility Investment	Net Book Value Capital Project Schedule Adherence			5 0% 5 0%					
Cost Containment	Procurement Savings (Capital)			2 5%					
	Continuous Improvement Total District Cost/ASB Hour	5 0%							
	Continuous Improvement % of Contractor Work Completed at Contracted Price Per Standard Unit	2 5%							
Expense	Continuous Improvement % of Contractor Work Field Inspected	2 5%							
Containment	Procurement Savings (O&M)			2 5%					
	EFORV			12 5%					
	EFORd Enabling Capital Excellence (SCPR Adherence)			7 5%					
	Enabling Capital Excellence (SCPP Adherence) Trading & Marketing Book Margin			5 0%	100 0%				
**1	Quality of Service SAIDI	5 0%	·		200 070	5 0%		2 0%	2 (
	Reliability Work Plan Adherence to TFS Maint Work Plan	5 0%				2 5%			
	Quality of Service J D Power Customer Satisfaction	5 0%						2 0%	2
	MSR Commercial Customer Satisfaction Survey	5 0%							
	Regulatory Execution - (Pursue Innovative and Tech-based Customer-Driven Programs with Regulators)	5 0%							
	Cust Exp Work Plan - OpCo Projects	5 0%							
	System-Wide Mobile App Implementation	2 0%							
	System-Wide Bill Redesign	2 0%							
ustomer Service	Mobile Alert Penetration	1 0%						2 0%	2
	Customer Effort (Call Center Transactions)		5 0%						
	Call Center Training		5 0%						
	Risk Mitigation - Network Risk Mitigation - Poles	1 0% 1 0%							
	Risk Mitigation - Overhead	10%							
	Risk Mitigation - Underground Transformer	1 0%							
1	Risk Mitigation - Contact Voltage	1 0%							
	Develop & Deploy High-Value Technology			2 5%					
	Grid of the Future/PowerOn Implementation	10 0%	5 0% 5 0%	10 0%		10.09/		7 0%	
	DART Rate (Employee & Contractors combined) Fatality Measure	10 0%	5 0%	10 0%		10 0%		7 0% 3 0%	3
	Proactive Safety Vehicle and Equipment Operations	4 0%		4 0%		4 0%		3 0/8	3
C-5-4	Proactive Safety High Risks Activities	4 0%		4 0%		4 0%			
Sarety	Proactive Safety Site Inspection Program	4 0%		4 0%		4 0%			
Q MM River Service MM R	Proactive Safety CORE visits	2 0%		2 0%		2 0%			
	Proactive Safety CORE/Shadow of Leader Training	2 0%		2 0%		2 0%			
	Proactive Safety Good Catch Program Gallup Pulse Survey	4 0%		4 0%		4 0%		2 0%	2.6
	Diversity							2 0%	2
	Gallup Culture Action Plans	5 0%	5 0%			5 0%			
	Lean Management System (iLMS events)			5 0%					
	Transmission Business Expansion - Plant in Service					10 0%		2 0%	2
	Transmission Business Expansion - Capital Investment Fuel Cost Recovery			5 0%		20 0%		2 0%	2
	Grow the Competitive Business			3 0%		2.5%			
	States Edge					2.5%			
Other	AEP OnSite Partners - Signed Capital Commitments							2 0%	2
oulei	AEP Renewables - Capital on existing projects that reach COD								
	and Signed Capital Commitments							2 0%	2
	Establish Public Private Partnerships NERC Compliance			5 0%		2 5% 5 0%		1 0%	1
	Environmental Stewardship			10 0%		5 0%		1 0%	1
	Environmental Compliance			2 5%		3 2 70		1 370	•
	Economic Development OpCo Work Plan	1 0%							
	Economic Development AEP System Net Revenue	2 0%							
	Economic Development OpCo Net Revenue	2 0%	c3 c44						
Total Weight	OpCo Score Roll-Up (Development, Customer & Employee Experier	100.0%	67 5% 100.0%	100.0%	100.0%	100 09/	Not Applicable	100.0%	100.0
LOTOL ANGIGUE		100.076	100.0%	100.0%	100.9%	100.0%	MOT WITH THE	100.0%	1004

Company-Wide Funding Score

Company-Wide Funding Score

Overall award pool for all groups equals the actual overall funding

AEPSC staff receive the Average Operating Performance Score (AOPS), which is the target weighted average score for all operating group plans

The target weighted average weight has been calculated and provided for company earnings measures, other than the funding measures

	·	T			2016 Shart-Ta-	m Incentive Plan			
				Т	Commercial	m incentive Plan	15	1	
		SWEPCO	Customer & Distribution Services	Regulated Generation	Operations Trading & Marketing	Transmission	AEPSC Staff 1	E C Scorecard	Company- Wide Fundin Measures
Focus Area	Metrics AEP Operating Earnings per Share	SWEFCO	Services	delleration	Ividiketing	1141131111331011	AEFSCStati	75 0%	75.0
omoany Farnings	B U or OpCo Net Income / Earnings	10 0%				20 0%	14 6%		730
ompany carmings	OpCo Score Roll-Up (Net Income)	10 0/0	7 5%			20 070	2.0%		
							-		
	Procurement Savings			5 0%					
ost Containment	Project Schedule Adherence			10 0%					
·	Enabling Capital Excellence (SCPP Process Adherence)			5 0%			-		
Expense	EFORv			15 0%					
Containment	EFORd			5 0%					
	Trading & Marketing Book Margin				100 0%	,			
	Quality of Service SAIDI	5 0%				2 5%		2 0%	2 0
	Quality of Service Proactive SAIDI Work Plan					2 5%			
	Quality of Service J D Power Customer Satisfaction	5 0%						2 0%	2 (
	Reliability Work Plan	5 0%							
	System-Wide Outage Mapping and Data Analytics	5 0%							
	Regulatory Execution - (Pursue Customer-Driven Programs)	5 0%							
	Emergency Restoration - (Pursue Customer-Driven Programs)	5 0%							
	Customer Experience Work Plan - OpCo Projects	3 8%							
	Customer Experience Work Plan - Mobile Alerts	1 3%							
	Customer Effort (Call Center Transactions)	1 370	5 0%	;					
Customer Service	Outreach & Relationship Management		3 0 / 1			5 0%			
	Network Remediation							1 0%	10
	Risk Mitigation - Network	1 0%							
	Risk Mitigation - Poles	1 0%							
	Risk Mitigation - Overhead	1 0%							
	Risk Mitigation - Underground Transformer	1 0%							
	Risk Mitigation - Contact Voltage	1 0%						•	
	Conduct Project "Look Backs"					5 0 %			
	Efficiency ASB Hours/FTE Improvement	5 0%							
	Efficiency Total District Cost/ASB Hour Improvement	2 5%							
	Efficiency MRO Cost/Order Completed Improvement	2 5%							
	DART Rate (Employee & Contractors combined)		7 5%			10 0%		7 5%	7 5
	DART Rate (Employees)	6 0%		6 0%					
	DART Rate (Contractors)	1 5% 2 5%		1 5% 2 5%				2 5%	2 5
Safety	Fatality Measure QA on Jobsite Observations (Proactive Measure)	5 0%		5 0%		5 0%		2 3%	2:
	Identify Top 5 High Risks (Proactive Measure)	5 0%		5 0%		5 0%			
	Good Catch Program (Proactive Measure)	5 0%		5 0%		5 0%			
	Site Inspection Program (Proactive Measure)	5 0%		5 0%		5 0%			
	Proactive Safety Goals (Industrial and Radiological Safety Align		7 5%						
	AEP OnSite Partners and AEP Renewables Start-ups							2 0%	2.0
	Power Up & Lead					3 0%		1 0%	1
	Gallup Pulse Survey							1 0%	1
	Diversity							1 0%	1 (
	Environmental and NERC Compliance Index			10 0%					
	Lean Management Sustainability							1 0%	1
	Lean Leader Training and VSA Objectives		5 0%						
	Employee Culture/Experience Work Plan	5 0%	5 0%	6		4 0%			
Other	% of Replacement Candidates with Development Plans					3 0%			
	Competitive Business Assessment for Non-PPA Plants					***		2 0%	2
	Transmission Business Expansion					10 0%		2 0%	2
	Transco & OpCo Plant in Service			15 0%		15 0%			
	Strategic Initiatives (Cultural Transformation) Fuel Cost Recovery (as defined)			15 0% 5 0%					
	Economic Development OpCo Net Revenue	2 0%		3 U%					
	Economic Development OpCo Work Plan	2 0%							
	Economic Development AEP System Net Revenue	1 0%							
	OpCo Score Roll-Up (Development, Customer & Employee Exp		62 5%	6					
Total Weight		100.0%			100.09	100.0%	Not Applicable	100.0%	100.0
		The overall sco							

Company-Wide Funding Score overall award pool for all groups equals the actual overall funding

AEPSC staff receive the Average Operating Performance Score (AOPS), which is the target weighted average score for all operating group plans. The target weighted average weight has been calculated and provided for company earnings measures, other than the funding measures.

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-22:

Please refer to the Direct Testimony of Mr. Andrew Carlin, pages 30-31. Please admit or deny that there were SWEPCO employees who received no STI compensation, or who received less STI compensation than their respective target percentage. If admit, please provide the total number of SWEPCO employees who received no STI compensation and the number who received less than their respective target percentage for STI incentive.

Response No. OPUC 1-22:

There was only three (3) SWEPCO employees (out of 1,497) who were eligible for STI compensation and did not receive any STI compensation during the test year. One was excluded due to the small size of the potential award as a result of this employee's transfer to another AEP operating company. One was excluded because the employee did not actively work during the plan year (2109) due to a disability that began before the plan year and resulted in the individual qualifying for long-term disability benefits in March of the plan year. The third employee did not receive an STI award due to performance. All other SWEPCO employees who were eligible for an STI award for the 2019 plan year (paid in March 2020) received an STI award. Employees who are terminated for cause before the award payment date (March 6, 2020) were ineligible for an STI award.

Because the SWEPCO score was substantially above target, there was also only one (out of 1,497 SWEPCO employees) who received less than target STI compensation for their position during the test year (see column R in the SWEPCO tab of OPUC 1-19 CONFIDENTIAL Attachment 1). This individual retired from the company in April of 2019, shortly after becoming eligible for a STI award for the 2019 plan year. Under AEP's STI program, managers have discretion to allocate awards to employees under their purview, except those in physical and craft positions, based on individual employee performance and other appropriate business factors, provided that managers do not exceed their award pool, which is the sum of the calculated awards for all employees under the purview. As a result, the STI compensation saved by any below target allocations can, and almost entirely is, reallocated to other employees, leaving very little, if any, available STI compensation unallocated.

Prepared By: Anthony J. Sutor Title: Regulatory Consultant Prin

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-23:

Please refer to the Direct Testimony of Mr. Andrew Carlin, pages 30-31. Please admit or deny that there were AEPSC employees who received no STI compensation, or who received less STI compensation than their respective target percentage. If admit, please provide the total number of AEPSC employees who received no STI compensation and the number who received less than their respective target percentage for STI incentive.

Response No. OPUC 1-23:

There were 45 AEPSC employees (out of > 6,500) who were eligible for STI compensation during the test year but did not receive any STI compensation. Generally this was due to performance issues and employees who were very new to their position. Employees who are terminated for cause before the award payment date (March 6, 2020) were ineligible for an STI award.

Because the 2019 plan year STI scores were well above target, there were relative few (76 out of 6,476) AEPSC employees who received less than target STI compensation for their position during the test year (see column R in the AEPSC tab of OPUC 1-19 CONFIDENTIAL Attachment 1). As previously discussed, managers have discretion to allocate awards to employees under their purview, except those in physical and craft positions, based on individual employee performance and other appropriate business factors, provided that managers do not exceed their award pool, which is the sum of the calculated awards for all employees under the purview. As a result, the STI compensation saved by any below target allocations can, and almost entirely is, reallocated to other employees, leaving very little, if any, available STI compensation unallocated.

Prepared By: Anthony J. Sutor Title: Regulatory Consultant Prin

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-24:

Please refer to Schedule G-7.4, sponsored by Mr. David A. Hodgson. Please identify the specific line items that relate to the unprotected excess accumulated deferred federal income tax ("ADIT"). Also, please identify the specific line items that relate to the protected excess deferred federal income tax. To the extent that there are other ADIT amounts that are included in the monthly balances in these line items, please provide the monthly amounts that are not related to either protected or unprotected excess deferred federal income taxes to be refunded to customers.

Response No. OPUC 1-24:

As protected excess relates to book vs tax depreciation related to differences only in the method and life of depreciation, the protected excess is in the property accounts 281 and 282 (lines 71-76 on the schedule). Unprotected excess relates to any cumulative timing difference at the time of enactment of TCJA and are reflected in accounts 190 (total on Line 70) and 283 (total on Line 127) as well as book vs tax depreciation differences in 282 that does not relate to method/life.

Prepared By: Jessica M. Criss Title: Tax Analyst Prin

Sponsored By: David A. Hodgson Title: Tax Acctg & Reg Support Mgr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-25:

Please refer to Schedule G-7.4, sponsored by Mr. David A. Hodgson. Please admit or deny that there have been excess deferred federal income tax amounts amortized to owner equity since January 2018. If admit, please provide the total amounts that have been amortized to owner equity accounts up to the most recent amortization.

Response No. OPUC 1-25:

Protected excess amortization is calculated using the average rate assumption method (ARAM). The amortization of protected excess under the ARAM begins after the effective date of a tax rate change and at the time book depreciation exceeds tax depreciation on any given vintage of asset additions. For SWEPCO, this amortization began in January 2018.

The Company received orders from its various regulatory jurisdictions on the manner in which to provide the benefits of the amortization of protected excess to its customers for the period beginning January 1, 2018 until the receipt of the orders. The Company was ordered by the PUCT to record a provision for refund for the amortization of excess allocated to Texas customers until such time that this amortization is included in rates. This is discussed in the testimony of Company witness Mr. Thomas Brice. As such, the Company has not recognized a net benefit to owner equity accounts related to the Texas jurisdictional portion of protected excess.

The amortization of unprotected excess is dictated by an order from a regulatory body. The Company's regulators have provided for various periods and methods for which to amortize their customer's share of the unprotected excess balance. The Company has not received an order from the PUCT regarding the amortization of unprotected excess. The Company has proposed in this case to use the Texas jurisdictional share of this balance to offset the unrecovered cost of the Dolet Hills Power Station as described in the testimony of Company witness Mr. Thomas Brice.

Schedule G-7.4 provides the total company ADIT balances for rate base at 03/31/2020. These amounts reflect the remaining unamortized balance of excess ADFIT at a total company level. The unamortized balance of protected excess to return to Texas ratepayers is discussed in the testimony of Mr. David Hodgson.

The Company has amortized \$63,978,331 to the income tax line of the income statement for the period starting January 2018 through September 2020 related to all jurisdictions related to both

protected and unprotected excess. Due to provisions for refunds as discussed above, this amount does not reflect the overall impact to the owner equity accounts of the company.

Prepared By: Jessica M. Criss Title: Tax Analyst Prin

Sponsored By: David A. Hodgson Title: Tax Acctg & Reg Support Mgr

SOUTHWESTERN ELECTRIC POWER COMPANY'S RESPONSE TO OFFICE OF PUBLIC UTILITY COUNSEL'S FIRST REQUEST FOR INFORMATION

Question No. OPUC 1-26:

Please refer to Schedule G-7.4, sponsored by Mr. David A. Hodgson. Please admit or deny that there is an ADIT amount included in this proceeding related to the Supplemental Executive Retirement Plan. If admit, please provide the amount of ADIT included that is associated with this benefit.

Response No. OPUC 1-26:

Schedule G-7.4 includes a debit balance in account 190 of \$108,138 related to the Supplemental Executive Retirement Plan as seen on Line No. 10 of the schedule.

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